LANGUAGECERT®

LANGUAGECERT Welsh Policy Statement

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Public

PeopleCert
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Document Revision History		
Version	**Date**	**Description of Change**
2.0	**12/08/2026**	Periodical review, no updates
1.0	**30/09/2025**	Initial version

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1 Introduction

LANGUAGECERT®, part of the PeopleCert Group, is committed to promoting language diversity, cultural inclusivity, and equal access to educational opportunities. We recognise the rich linguistic heritage of Wales and the importance of the Welsh language as an integral part of national identity and culture.

As an awarding body/awarding organisation regulated by both Qualifications Wales (QiW) and Ofqual, LANGUAGECERT® is committed to operating in accordance with the regulatory principles of fairness, transparency, and accessibility. LANGUAGECERT® develops, delivers and awards regulated English language qualifications designed for candidates who are not native speakers of English and who wish to achieve a high quality, internationally recognised qualification in English that is available and recognised worldwide.

This policy outlines our approach to the Welsh language in the context of our regulated English language qualifications recognised by QiW.

2 Policy Statement

LANGUAGECERT® acknowledges the Welsh Government's vision to increase the use of the Welsh language and to support bilingualism across education, training, and employment.

While our English language qualifications are delivered through the medium of English, we ensure that candidates in Wales have access to the same high-quality services, information, and customer support as all our candidates globally.

3 Review Arrangements

We will review this policy annually and revise it as and when necessary in response to customer and/or operational feedback, changes in our practices, actions from regulatory authorities or external agencies, changes in legislation or trends identified from previous allegations.

4 Rationale for Current Provision

LANGUAGECERT® does not offer its English language qualifications through the medium of Welsh as they are designed specifically to assess proficiency in the English language. The purpose of these qualifications is to measure a candidate's ability to understand, speak, read, and write in English for study, work, or visa purposes. Delivering or assessing these qualifications in Welsh would not meet that objective, as it would compromise the validity of the test and its ability to accurately reflect English language competence. For this reason, the qualification specifications, assessments, and support materials are produced and delivered in English only.

4.1 Availability of Resources

Although LANGUAGECERT® does not offer its English language qualifications in the medium of Welsh LANGUAGECERT® fully recognises the bilingual context of Wales and ensures that all administrative and candidate-facing information required under Welsh legislation—such as centre communications or general guidance—can be made available in Welsh where required.

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5 Stakeholder Engagement

LANGUAGECERT® is committed to proactive engagement with Qualifications Wales, Welsh-medium and bilingual centres, and other relevant stakeholders to identify potential areas for development and collaboration.

Feedback from learners, educators, and our partners is actively encouraged as part of our continuous improvement and quality assurance processes.

6 Equality and Accessibility

All policies, procedures, and services are designed to provide equal access to support, guidance, and qualification opportunities, irrespective of language preference. Our Equality & Diversity policy is available Policies & Terms of Service

Where practicable, we will consider requests for translated materials or alternative formats to support understanding and participation.

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languagecert.org | info@languagecert.org