Q LANGUAGECERT° ESOL for Schools

Assessing Speaking Performance

Assessment Criteria Markschemes

November 2024 Version 02.0



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1 About LANGUAGECERT®

LANGUAGECERT® is a business name of PeopleCert Qualifications Ltd, UK company number 0962026, subsidiary of PeopleCert Group (PeopleCert).

LANGUAGECERT® is an awarding organisation regulated by Ofqual and offers language qualifications that are globally recognised and aligned to the Common European Framework of Reference (CEFR) at levels A1 to C2. LANGUAGECERT® delivers language qualifications through a network of approved test centres worldwide.

LANGUAGECERT® combines language qualification heritage with unparalleled exam administration systems and processes, and excellent customer service. For the dissemination and delivery of high-quality language qualifications, LANGUAGECERT® relies on the capabilities and systems developed and deployed by its sister companies within PeopleCert.

About PeopleCert

Established in 2000, PeopleCert is one of the leading players in the global certification industry, partnering with educational institutions, multinational organisations and governmental bodies for the development and management of globally recognised qualifications and the delivery of their related exams.

Equal opportunities

PeopleCert fully supports the principle of equal opportunities and is committed to satisfying this principle in all its activities and published material.

The aim of LANGUAGECERT® is to produce assessments that are based solely on the requirements of the qualification, and that do not discriminate against any group of learners. No group of learners should be put at a disadvantage by encountering questions or tests which are biased or might cause offence. Assessment material should not discriminate against any group on the grounds of culture, gender, age, disability, ethnic background, nationality, religion and belief, marital status, gender identification, social class or employment status.

Please refer to LANGUAGECERT®'s Equality and Diversity Policy on LANGUAGECERT®'s official website, www.languagecert.org.

2 LANGUAGECERT® ESOL qualifications

LANGUAGECERT® ESOL qualifications are designed for non-native speakers of English who wish to obtain a globally recognised qualification in English. These qualifications align with the descriptions of language proficiency outlined in the Common European Framework Reference for Languages (CEFR). LANGUAGECERT® ESOL qualifications are regulated by the English and Welsh qualification regulators, Ofqual and Qualifications Wales.

All examination levels (A1-C2) are designed for adult candidates (16+) and can be used to demonstrate language proficiency for general, academic, and professional purposes. LANGUAGECERT® ESOL examinations at levels A1-B2 are also available as 'for Schools' exams, specifically tailored for younger candidates (aged 12-16) who wish to demonstrate their language competence at the corresponding CEFR levels. These 'for Schools' exams follow the same specifications and CEFR alignment principles but feature content appropriate for school-age learners.

The LANGUAGECERT® ESOL Speaking qualifications are separately administered spoken examinations available at the same levels as the ESOL (Listening, Reading and Writing) suite of qualifications. They can be taken either as a paper-based exam at a test centre, or as a computer-based exam.

3 Exam structure and format

The structure remains consistent across all levels of the exam to ensure familiarity with the format, reducing the need for extensive teaching time dedicated to test preparation.

Table 1 Exam structure

Level	Duration	Structure
Preliminary (A1)	6 minutes	Part 1 Personal information
Access (A2)	9 minutes	Part 2 Situational role plays
Achiever (B1)	12 minutes	Part 3 Exchanging information Part 4
Communicator (B2)	13 minutes	Long turn

Table 2 Exam format

Skill & F	ocus	Task	
to communicate personal information to communicate opinions and ideas on a variety of topics		Spell nameGive country of originAnswer up to five questions	
Part 2	to communicate appropriately in real-life situations using a range of functional language	Two or three situations are presented by the interlocutor and candidates are required to respond to and initiate interactions.	
Part 3	 to exchange information to complete a simple task (Preliminary / Access) to co-operate to reach agreement/decision (Achiever / Communicator) 	 Exchange information to identify similarities and differences in pictures of familiar situations at Preliminary and Access levels. Hold a short discussion to plan, arrange or decide on a topic using visual prompts at Achiever, and written text as the prompt at Communicator. 	
Part 4	 to present a topic to demonstrate the ability to use sentences and produce a piece of connected spoken English to narrate, communicate ideas and express opinions to speak in depth on one topic from a wide range of abstract and complex subjects 	 After 30 seconds of preparation time, talk about a topic provided by the interlocutor Preliminary – for half a minute Access – for 1 minute Achiever – for 1 and a half minutes Communicator – for 2 minutes Answer follow-up questions 	

More information on LANGUAGECERT® qualifications, support materials and webinars, together with our full series of official practice papers can be found on our website $\underline{\text{www.languagecert.org}}$.

4 Assessing Speaking Performance

The purpose of the LANGUAGECERT® ESOL examinations is to assess a candidate's ability to communicate in English across CEFR levels. The speaking exam is designed to encourage candidates to produce language that is diverse in function and appropriate in content. These exams are conducted in a friendly, non-threatening environment, with an emphasis on fairness and transparency, to positively impact the candidate's learning experience. The aim is for LANGUAGECERT® exams to promote positive washback and be an integral part of the language learning process, even as standardised assessments.

The ESOL Speaking exams are conducted by trained, LANGUAGECERT®-approved interlocutors. All interlocutors undergo a rigorous training and certification process to ensure consistency in the administration of speaking exams worldwide. Additionally, their performance during live exam sessions is regularly monitored.

The speaking exam is assessed by either Marking Examiners or Marking Interlocutors, who undergo separate training and regular standardisation to maintain consistent and objective assessment.

Candidates are evaluated using four assessment criteria: Task Fulfilment and Coherence, Accuracy and Range of Grammar, Accuracy and Range of Vocabulary, and Pronunciation, Intonation and Fluency. Each level has a specific mark scheme with detailed descriptors. Brief definitions of the assessment criteria are provided in the table below.

Table 3 Assessment criteria

Criteria	Description
Task Fulfilment and Coherence	The ability to engage in effective communicative exchanges and connect utterances
Accuracy and Range of Grammar	The ability to vary and demonstrate control of grammatical structures as appropriate to the task
Accuracy and Range of Vocabulary	The ability to vary and demonstrate control of lexis and register as appropriate to the task
Pronunciation, Intonation and Fluency	The ability to produce the sounds of English in order to be understood with appropriate stress and intonation and maintain the flow of speech

5 The Markscheme

At each level, an analytical mark scheme is used to evaluate whether candidates are below, at, or above the standard required in their speaking performance. The mark scheme for each level is divided into four bands, ranging from 0 to 3, with 0 being the lowest and 3 the highest. Descriptors for each criterion are provided for each band, specifying what a candidate is expected to demonstrate.

Band two descriptors outline the expected performance at a given level, indicating the standard required to demonstrate competence at that CEFR level. The bands above and below reflect how well or poorly the candidate performs the tasks.

The ESOL Speaking Qualification Handbook, available on the LANGUAGECERT® website (www.languagecert.org), includes a syllabus detailing the standards a learner must meet to achieve a pass and describes the grammar areas expected at each of the exam. This resource can assist teachers in understanding the required performance and distinguishing, for example, the range of prepositional phrases expected at different levels of proficiency.

Guidance for teachers

Even with access to detailed resources (such as mark schemes, the grammar syllabus, and CEFR descriptors), assessing students' performance may still be challenging, particularly if the teacher is also acting as an interlocutor during the exam. The mark schemes are designed to help identify students' strengths and weaknesses, offer constructive feedback, and gauge exam readiness. However, it is important to note that complete alignment between a mock exam and a live exam performance may not always be realistic.

5.1 Assessment criteria for LANGUAGECERT® ESOL Speaking Preliminary A1

Criteria		Description	
Task Fulfilment and Coherence	Task fulfilment Task f		
Task Fulfilr Coherence	Coherence	The candidate is generally able to link words and groups of words in a simple way using simple connectors, such as 'and' 'then' etc.	
Accuracy and Range of Grammar		The candidate can use a limited range of structures and sentence patterns at A1 level to communicate intended meaning. Noticeable errors occur and may occasionally impede communication.	
Accura of Voca	cy and Range abulary	The candidate can use a limited range of A1 level vocabulary to communicate basic information about personal details and some concrete situations. Noticeable errors occur and may occasionally impede communication.	
ion, and	Pronunciation and Intonation	The candidate can speak clearly enough to be understood by a sympathetic listener, despite marked first language features. Noticeable errors occur, but the message is usually communicated.	
Pronunciation, Intonation and	Fluency	The candidate is able to speak for short periods, although with noticeable hesitations between utterances. There may be pauses to search for language and attempts to repair communication, but the message is usually communicated.	

5.2 A1 Markscheme

	Task Fulfilment and Coherence	Accuracy and Range of Grammar	Accuracy and Range of Vocabulary	Pronunciation, Intonation and Fluency
3	 Tasks are fulfilled effectively Interaction generally relies on the support of the interlocutor Intended message is usually communicated despite occasional misunderstandings Use of very simple connectors 	 A range of A1 level grammar is used A reasonable level of accuracy Errors may occur, but do not impede communication 	A range of A1 level vocabulary is used Errors may occur, but do not impede communication	 Pronunciation is sufficiently clear despite first language influences Noticeable pronunciation errors The flow of language is maintained, generally with interlocutor support Some hesitations and reformulations may be noticeable
2	 Tasks are mostly fulfilled Interaction relies on the support of the interlocutor The intended message is usually communicated despite noticeable misunderstandings Some use of simple connectors 	 A limited range of A1 level grammar is used Some evidence of grammatical control Errors occur and the message may occasionally be obscured 	 A limited range of A1 vocabulary is used Errors occur, and the message may occasionally be obscured 	 Pronunciation can be understood with some effort First language influences may obscure the message The flow of language is maintained in very short utterances Frequent hesitations and reformulations
1	 Tasks remain largely unfulfilled Interaction breaks down despite the support of the interlocutor Frequent failure to respond Contributions lack relevance Intended message is not successfully communicated Ideas mostly expressed through unconnected words and phrases 	 Insufficient range and control of A1 level language Frequent errors obscure the intended message 	 Range of vocabulary is too limited to deal with the A1 level tasks Vocabulary errors often obscure the intended message 	Unclear pronunciation prevents clear understanding Long hesitations and reformulations impede communication
0	 Tasks are largely unattempted and intended message is not communicated No connected language OR insufficient sample of language to assess 	 Lacks the language to attempt the tasks The intended message is generally obscured OR insufficient sample of language to assess 	 Lacks the vocabulary to attempt the tasks The intended message is generally obscured OR insufficient sample of language to assess 	 Unclear pronunciation prevents any understanding Frequent hesitation prevents any communication OR insufficient sample of language to assess

5.3 Assessment criteria for LANGUAGECERT® ESOL Speaking Access A2

Criteria		Description	
Task fulfilment routine exchanges by responding and tall requires the support of the interlocutor interaction, but can contribute relevant p		The candidate is able to fulfil the aims of the tasks and can manage simple routine exchanges by responding and taking turns. The candidate generally requires the support of the interlocutor to initiate, maintain or repair the interaction, but can contribute relevant points. Although misunderstandings may occasionally occur, the intended message is usually communicated.	
Task F Coher	Coherence	The candidate is generally able to link phrases through the use of simple connectors, linking ideas with 'and', 'but', 'because' etc.	
Accurac of Gram	ey and Range mar	The candidate uses a range of A2 level grammar to communicate in a limited way, often relying on memorised phrases and formulae. Noticeable errors occur, but the intended message is usually communicated.	
Accurac of Vocal	ey and Range bulary	The candidate uses a range of vocabulary at A2 level to communicate basic information on familiar topics in simple everyday situations. Noticeable errors occur, but the intended message is usually communicated.	
۱, d Fluency	Pronunciation and Intonation	The candidate can speak clearly enough to be generally understood, despite noticeable first language features. Although intonation errors and mispronunciations are noticeable, the intended message is generally communicated to a sympathetic listener.	
Pronunciation, Intonation and Fluency	Fluency	The candidate is generally able to manage the conventions of turn taking in short exchanges but does not generally initiate or sustain the interaction. There may be noticeable hesitation and reformulation, especially when less-familiar topics are discussed, but the intended message is usually communicated.	

5.4 A2 Markscheme

	Task Fulfilment and	Accuracy and	Accuracy and Range	Pronunciation,
	Coherence	Range of Grammar	of Vocabulary	Intonation and Fluency
3	 Tasks are fulfilled with relative ease Interaction is maintained with support from the interlocutor Contributions are mostly relevant Intended message is mostly communicated Ideas are clearly linked and sequenced 	 A range of A2 level grammar is used Grammar is sufficiently accurate Errors may occur, but do not impede communication 	 A sufficient range of A2 level vocabulary is used to deal with the tasks Errors may occur, but do not impede communication 	 Pronunciation is sufficiently clear despite first language influences Noticeable pronunciation errors do not impede communication The flow of language is generally maintained, occasionally without interlocutor support Occasional hesitations and reformulations may be noticeable
2	 Tasks are mostly fulfilled Interaction relies on the support of the interlocutor Contributions are broadly relevant The intended message is generally communicated despite occasional misunderstandings Ideas are simply linked and sequenced 	 A limited range of A2 level grammar is used Grammar is generally accurate Errors occur and may occasionally obscure the message 	 A range of A2 vocabulary is used to deal with the tasks Errors occur, and may occasionally obscure the message 	 Pronunciation is sufficiently clear for general understanding First language influences may occasionally obscure the message The flow of language in short exchanges is generally maintained with the support of the interlocutor Frequent hesitations and reformulations do not impede communication
1	 Tasks remain largely unfulfilled Interaction breaks down despite the support of the interlocutor General failure to respond or initiate Contributions lack relevance Intended message is not successfully communicated Ideas mostly expressed through unconnected words and phrases 	Range of grammar is too limited to deal with the A2 level tasks Frequent errors often make the message difficult to follow	 Range of vocabulary is too limited to deal with the A2 level tasks Vocabulary errors often obscure the intended message 	Unclear pronunciation leads to frequent difficulty in understanding Long hesitations and reformulations lead to frequent breakdowns in communication
0	 Tasks are unfulfilled and intended message is not communicated No connected language OR insufficient sample of language to assess 	 Lack of control in basic structures The intended message is generally obscured OR insufficient sample of language to assess 	 Lacks the vocabulary to attempt the tasks The message is generally obscured OR insufficient sample of language to assess 	 Unclear pronunciation prevents understanding Frequent hesitation prevents communication OR insufficient sample of language to assess

5.5 Assessment criteria for LANGUAGECERT® ESOL Speaking Achiever B1

Criteria		Description
Task Fulfilment and Coherence	Task fulfilment	The candidate is able to fulfil the tasks with a degree of independence and generally doesn't need additional support from the interlocutor. On the whole, the interaction with the interlocutor is maintained through the use of natural turn-taking, and with only occasional need for clarification and/or repetition. The candidate's contributions are generally relevant to the topic and to the interaction with the interlocutor, although occasional misunderstandings may occur. The candidate's intended message is successfully communicated most of the time.
Task F Coher	Coherence	The candidate is generally able to link ideas successfully in simple ways and makes points that can be followed by a sympathetic listener.
Accura of Gran	cy and Range nmar	The candidate uses a relatively limited range of B1 level grammar with a reasonable level of control. Noticeable errors still occur, especially when more complex ideas are being expressed, but these errors do not generally impede communication.
Accura of Voca	cy and Range abulary	The candidate uses a range of vocabulary at B1 level to deal with the tasks with a good level of control. Noticeable errors still occur, especially when unfamiliar topics and situations are being discussed, but these do not generally impede communication.
Pronunciation, Intonation and Fluency	Pronunciation and Intonation	The candidate is generally intelligible. Although first language influences and occasional mispronunciations may be clearly noticeable, these do not usually impede communication. The candidate is generally able to use intonation to support meaning, despite noticeable first language interference.
Pronunciati Intonation	Fluency	The candidate is generally able to maintain the flow of language without undue hesitation. The candidate may need to pause for grammatical and lexical planning or repair, especially in longer stretches of free production, but the flow of language remains comprehensible.

5.6 B1 Markscheme

	Task Fulfilment and Coherence	Accuracy and Range of Grammar	Accuracy and Range of Vocabulary	Pronunciation, Intonation and Fluency
3	 Tasks are fulfilled with little or no support from the interlocutor Interaction is maintained Turn taking is natural Contributions are relevant Intended message is successfully communicated Ideas are successfully linked and sequenced 	A reasonable range of B1 level grammar is used Grammar is sufficiently accurate Errors may occur, but do not impede communication	A sufficient range of B1 level vocabulary is used to deal with the tasks Errors may occur, but do not impede communication	 Pronunciation is clearly intelligible despite first language influences Occasional pronunciation errors do not impede communication Intonation is used to help convey meaning The flow of language is generally maintained without interlocutor support Occasional hesitations may be evident
2	 Tasks are mostly fulfilled with a degree of independence Interaction is maintained most of the time Turn taking is mostly natural Contributions are mostly relevant Intended message is mostly successfully communicated Ideas are mostly well linked and sequenced 	 A relatively limited range of B1 level grammar is used Grammar is reasonably accurate Major errors may occur, but the message is always communicated 	A range of B1 level vocabulary is used to deal with the tasks Major errors may occur, but do not generally impede communication	 Pronunciation is sufficiently intelligible for general understanding First language influences on stress and intonation are noticeable, but meaning remains clear Pronunciation and intonation errors only occasionally impede communication The flow of language is generally maintained despite some hesitation Hesitation may be more evident in longer stretches of free production
1	 Tasks remain largely unfulfilled Interaction is only maintained with the constant support of the interlocutor Very little natural turn taking takes place Contributions lack relevance Intended message is not successfully communicated Ideas are not linked and the sequence of ideas is difficult to follow 	 Range of grammar is too limited to deal with the B1 level tasks Frequent errors sometimes make the message difficult to follow 	Range of vocabulary is too limited to deal with the B1 level tasks Vocabulary errors make the message difficult to follow	 Unclear pronunciation leads to difficulty in understanding Inappropriate intonation and stress patterns impede communication Long hesitations are evident even in the production of B1 level language
0	 The tasks are unfulfilled and intended message is not communicated Utterances mainly consist of disconnected words and phrases OR insufficient sample of language to assess 	 Lack of control even when using basic structures The intended message is lost OR insufficient sample of language to assess 	 Lacks the vocabulary to deal with the tasks The message is mostly lost OR insufficient sample of language to assess 	 Unclear pronunciation and/or intonation prevents clear understanding A great deal of hesitation places strain on the listener OR insufficient sample of language to assess

5.7 Assessment criteria for LANGUAGECERT® ESOL Speaking Communicator B2

Criteria		Description
Task Fulfilment and Coherence	Task fulfilment	The candidate is able to fulfil the tasks with relative ease and confidence, managing the conventions of turn taking and using appropriate phrases. The candidate clearly expresses his/her intended message and is able to provide relevant supporting detail where appropriate. Content is generally relevant to both the topic and to the interaction and misunderstandings are rare. The candidate's intended message is successfully communicated.
Task Ful	Coherence	A range of B2 level cohesive devices is used to create clear, coherent discourse, although this may not always be sustained in longer contributions.
Accuracy and Range of Grammar		The candidate uses a range of B2 level structures with a relatively good level of control. Errors may occur, but these errors do not impede communication.
Accura of Voca	cy and Range abulary	The candidate uses a range of vocabulary at B2 level to deal with the tasks with a good level of control. The use of vocabulary is appropriate to the context or situation. Some errors may occur, especially when less familiar topics and situations are being discussed, but these do not impede communication.
iation, n and	Pronunciation and Intonation	The candidate's pronunciation is reasonably clear and can be understood without difficulty. Although first language influences and occasional mispronunciations may be noticeable, these do not impede communication. The candidate is able to use appropriate intonation patterns to support meaning.
Pronunciation, Intonation and	Fluency	The candidate is generally able to maintain the flow of language without noticeable hesitation. The candidate may need to pause when searching for patterns and expressions, but there is no undue strain on the listener.

5.8 B2 Markscheme

	Task Fulfilment and Coherence	Accuracy and Range of Grammar	Accuracy and Range of Vocabulary	Pronunciation, Intonation and Fluency
3	 Tasks are fulfilled with ease and confidence Turn taking is spontaneous and natural Contributions are fully relevant and detailed Significant points are appropriately highlighted with supporting detail Discourse is clear and coherent and produced in an appropriate style with a wide range of B2 level cohesive devices 	A wide range of B2 level grammar is used There is a consistently high level of accuracy and control Occasional errors may occur, but are often corrected	 A wide range of B2 level vocabulary is used to deal with the tasks Choice of vocabulary is generally appropriate and effective 	Pronunciation is clear and natural Intonation is used to convey meaning effectively The flow of language is maintained effectively No evident hesitations
2	 Tasks are fulfilled with relative ease Turn taking is naturally handled Contributions are mostly relevant Intended message is clearly communicated. Misunderstandings are rare Discourse is mostly clear and coherent with use of B2 level cohesive devices 	 A good range of B2 level grammar is used There is a good level of accuracy and control Some errors may occur, but the message is always communicated 	 A sufficient range of vocabulary is used to deal with the B2 tasks Choice of vocabulary is generally appropriate and effective Some vocabulary errors occur, but do not impede communication 	 Pronunciation is reasonably clear and easily understood Stress and intonation patterns are appropriately used to help convey meaning The flow of language is generally maintained despite some hesitation No undue strain on the listener
1	 Tasks remain largely unfulfilled Interaction is only maintained with the support of the interlocutor Little natural turn taking takes place Contributions lack relevance Intended message is only communicated with difficulty Ideas are linked together simply and may be difficult to follow 	Range of grammar is too limited to deal with the B2 level tasks Frequent errors are noticeable, and may impede communication	Range of vocabulary is too limited to deal with the B2 level tasks Vocabulary errors may make the message difficult to follow	 Unclear pronunciation leads to undue strain on the listener Inappropriate stress and intonation patterns impede communication Frequent hesitations are evident, with repetition and attempts to repair language
0	 The tasks are unfulfilled and intended message is not successfully communicated Ideas are difficult to follow and not linked together into connected speech OR insufficient sample of language to assess 	 Inadequate range of grammar Frequent errors impede communication OR insufficient sample of language to assess 	 Lacks the vocabulary to deal with the B2 level tasks The message is obscured by vocabulary errors OR insufficient sample of language to assess 	 Unclear pronunciation and/or intonation prevents clear understanding Frequent hesitation places strain on the listener OR insufficient sample of language to assess



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